



How to Download our Mobile App

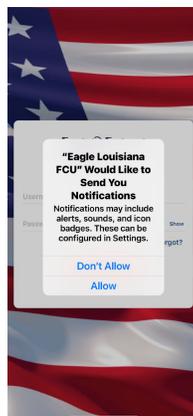
Visit your app store and search “Eagle Federal Credit Union” using your search tool at the bottom right of your screen.



The icon will look like this:

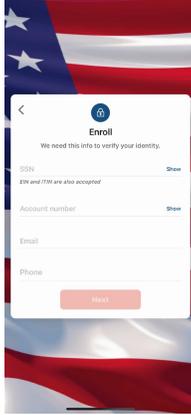


You will see the screen come up that says, Eagle FCU would like to send you notifications. You can click “allow”.



A screen will then come up that says “First time here? Enroll Now.”

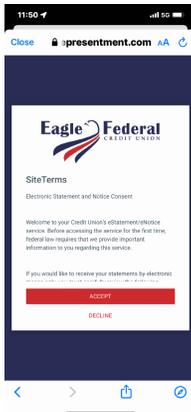
You will then be asked to enter your social security number, account number (starting after the zeroes), email address and phone number.



Set up a second form of security-We strongly advise this.



User agreement-Terms of Use and Privacy Policy-click "Accept" twice.

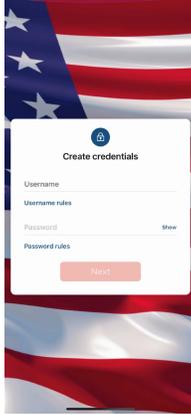


You will then be prompted to set up a user name.

- It must be between 6-12 characters and must begin with a letter.
- Do not use any special characters like \$, @, #.

You will then be prompted to make a password.

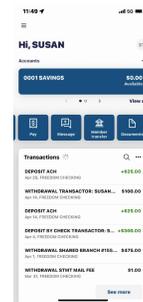
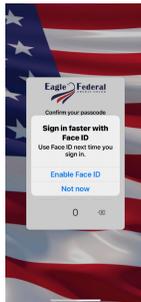
- Must be between 8-15 characters
- Must contain a minimum of 2 alphabetic characters
- Must contain a minimum of 2 non-alphabetic characters (#,\$,&,!)



Next is creating a 4- digit passcode. This is an extra step of security. You will want to use something that is easy for you to remember but not something that is easy for others to guess.

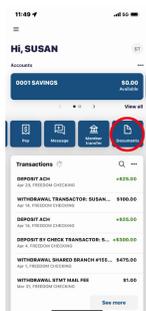


“Sign-in faster with Face ID” is your next option. If you choose to do this, it will make the signing in process much easier in the future. Click “enable face ID” and hold the phone out so the camera can see your face. Once it enables you-you’re in! You can now access your account. We encourage you to maneuver around the app and get familiar with more of the functions.



The final step is to set up E-statements.

Click the “Documents” tab towards the middle of the page. You will see “Electronic Statement and Notice Consent”. Click “accept” and then enter the email address you want your monthly statement to be sent to. It’s that easy!



Your mobile app and E-statements should be set up for you now.

If you have any questions, please contact us at (225) 927-1900 or send an email to contactus@eaglefederal.org.